

Appendix C

Claytor Lake Recreation Public Access Site Interviews

Hello, my name is _____ and I am conducting a survey with visitors to Claytor Lake on behalf of Appalachian Power Company (AEP). This information will be used as an aid in understanding more about land and water based recreation in the area. The survey will take about 10 minutes, and your responses will be kept confidential. Thank you for your time and input.

1. Date: _____

2. Location: _____

3. Today's Weather: Sunny/Humid/Partly Cloudy/Cloudy/Foggy/Drizzle/Rain/Snow

4. Today's Temperature: _____

5. Time: _____

6. Surveyor: _____

7. Is this your 1st time visiting Claytor Lake? Yes No

8. How many times did you visit Claytor Lake as your primary Destination within the last 12 months? _____

9. How many times do you visit Claytor Lake as your primary destination between December 1 and the end of February? _____

10. What is the primary season that you recreate at Claytor Lake?
 Winter (Dec.-Feb.) Spring (March-May) Summer (June-Aug.) Fall (Sept.-Nov)

11. When did you begin recreating on this trip? (Date and Time) _____

12. How many people are in your group (including yourself)? _____

13. How many vehicles did your group come with? _____

14. What activities did you participate in on this trip? (check each one)

Motor Boating	Bank Fishing
Boat Fishing	Pier/Dock Fishing
Water skiing/tubing	Wildlife Viewing
Jet Skiing	Sightseeing
Canoe/Kayak	Picnicking/Family Gathering
Sailing	Hunting
Bicycling/Mt. Biking	Tent/Vehicle Camping (CLSP)
Walking/Hiking	Cabin Rental (CLSP)
Visiting a Beach (swimming/sunbathing)	Rafting
Multi Day Float Trip	Scuba or Snorkeling
Tubing	Other

15. What was your primary activity today? _____

16. What type of boat did you use today? (check one)

N/A – didn't use a boat	Pontoon
Motor boat (16' or less -- 16-40' -- >40')	Sailboat
Kayak/Canoe	Other: _____
Jet Ski	

17. How would you describe the conditions on the lake today in regard to the **number of watercraft on the water** where you primarily recreated?

1	2	3	4	5	6	7	8	9
No watercraft	Between no and few	Few watercrafts	Between few and avg.	Avg. watercraft	Between avg and too many	Too many watercraft	Between too many and far too many	Far too many watercraft

18. How would you describe the conditions on the lake today in regard to the amount of floating debris on the water where you primarily recreated?

1	2	3	4	5	6	7	8	9
No Debris	Between no debris and little	Little Debris	Between little and average	Avg. Debris	Between average and too much	Too Much Debris	Between too much and far too much	Far too Much Debris

19. Please choose a response that best describes how safe you felt on the water today?

1	2	3	4	5	6	7	8	9
Very Safe	Between very safe and safe	Safe	Between safe and neither	Neither safe or unsafe	Between neither and unsafe	Unsafe	Between unsafe and very unsafe	Very unsafe

20. If you answered Unsafe or Very Unsafe (7, 8, or 9), why did you not feel safe? _____

21. Did you have any experiences on the water today that negatively affected your primary activity?

Yes No If so, please describe _____

22. How would you describe the water level as it pertained to your recreation activities today?

Too Low Just Right Too High N/A (didn't matter)

23. Overall how satisfied were you with your **water based experience** at Claytor Lake Today?

1	2	3	4	5	6	7	8	9
Very satisfied	Between very and satisfied	Satisfied	Between satisfied and neutral.	Neutral	Between neutral and dissatisfied	Dissatisfied	Between dissatisfied and very dissatisfied	Very dissatisfied

24. How would you describe conditions at this site today in regard to the **number of people**?

1	2	3	4	5	6	7	8	9
No other people	Between no and few	Few people	Between few and avg.	Avg. people	Between avg and too many	Too many people	Between too many and far too many	Far too many people

25. Please rate your level of satisfaction with the **condition of the facilities** that you used.

1	2	3	4	5	6	7	8	9
Very satisfied	Between very and satisfied	Satisfied	Between satisfied and neutral.	Neutral	Between neutral and dissatisfied	Dissatisfied	Between dissatisfied and very dissatisfied	Very dissatisfied

26. If you were Dissatisfied or Very dissatisfied (7, 8 or 9), why were you dissatisfied? _____

27. Please rate your level of satisfaction with the **number and type** of recreation facilities at Claytor Lake.

1	2	3	4	5	6	7	8	9
Very satisfied	Between very and satisfied	Satisfied	Between satisfied and neutral.	Neutral	Between neutral and dissatisfied	Dissatisfied	Between dissatisfied and very dissatisfied	Very dissatisfied

28. If you were Dissatisfied or Very dissatisfied (7,8, or 9), tell me how your need for additional facilities could be better met. _____

29. At what location(s) are these recreation facilities needed? _____

30. Please choose the response that best describes how **safe** you felt **at this site** today?

1	2	3	4	5	6	7	8	9
Very Safe	Between very safe and safe	Safe	Between safe and neither	Neither safe or unsafe	Between neither and unsafe	Unsafe	Between unsafe and very unsafe	Very unsafe

31. If you answered Unsafe or Very Unsafe (7,8 or 9), why did you not feel safe? _____

32. How would you rate the scenery at this location?

1	2	3	4	5	6	7	8	9
Extremely unappealing	Between extremely and unappealing	Unappealing	Between unappealing and average	Average	Between average and appealing	Appealing	Between appealing and very appealing	Very Appealing

33. What detracts from the scenic/aesthetic quality of this location? _____

34. What adds to the scenic/aesthetic quality of this location? _____

35. Now think of scenic areas around Claytor Lake. What are the top 3 attributes about those areas that make it scenic? (e.g., natural setting, no shoreline development, striking or rare natural features, etc.)

- a. _____
- b. _____
- c. _____

36. How much money will your group spend on this trip today?

Food and Drink	\$	Overnight Lodging	\$
Camping	\$	Boat Rental/ Launch Fees	\$
Bait Tackle	\$	Gasoline	\$
Other	\$	Total	\$

37. What percentage of these expenditures were made in Pulaski County? % _____

38. How much more above what you've already spent, would you be willing to spend to recreate here?
\$ _____

39. What is the zip code of your primary residence? _____

40. Male Female

41. (check one)

Age	Race	Income
15 – 19	White	Less than \$13,000
20 – 24	African American	\$13,000 – \$19,999
25 - 34	Hispanic or Latino	\$20,000 – \$39,999
35 – 44	Asian	\$40,000 – \$59,999
45 – 54	American India	\$60,000 – \$79,999
55 – 59	Alaskan Native	\$80,000 – \$89,999
60 – 64	Native Hawaiian	\$90,000 - \$99,999
65 – 74	Pacific Islander	\$100,000 and over
75 – 84	Other	
85 year and over		
Decline to answer	Decline to answer	Decline to answer

THANK YOU FOR YOUR TIME.

Access Site Interview Summary

Question 2: Location of Interview

Site Name	Total	Percent
Allisonia	53	6.1
Claytor Lake State Park	231	26.7
Conrad Bros Marina	20	2.3
Dublin	248	28.6
Harry DeHaven Co Park	140	16.2
Lowman's Ferry	67	7.7
Rock House Marina	74	8.5
VDGIF Ramp Below Dam	33	3.8
Total	866	100.0

Question 7: Is this your 1st time visiting Claytor Lake?

	Total	Percent
No	800	92.4
Yes	66	7.6
Total	866	100.0

Question 8: How many times did you visit Claytor Lake as your primary destination within the last 12 months?

Primary Destination Within the Last 12 Months	
Mean	24.4
Standard Error	1.4
Median	12
Mode	1
Standard Deviation	42.2
Count	860
Confidence Level (95.0%)	2.8

Question 9: How many times do you visit Claytor Lake as your primary destination between December 1 and the end of February?

Primary Destination within December, January, & February	
Mean	2.9
Standard Error	0.3
Median	0
Mode	0
Standard Deviation	8.2
Count	853
Confidence Level (95.0%)	0.5

Question 10: What is the primary season that you recreate at Claytor Lake?

	Count	Percent
Fall (Sept.-Nov)	135	17.0
Winter (Dec.-Feb.)	16	2.0
Spring (March-May)	231	29.1
Summer (June-Aug.)	413	51.9
Other Responses	59	
Total (less other)	795	100.0

Question 11: When did you begin recreating on this trip? (Date and Time)

No summary – this info used to calculate average trip durations.

Question 12: How many people are in your groups (including yourself)?

Group Size	
Mean	2.8
Standard Error	0.1
Median	2
Mode	2
Standard Deviation	2.5
Count	865
Confidence Level (95.0%)	0.2

Question 13: How many vehicles did your group come with?

Average Number of Vehicles	1.2
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Question 14: What activities did you participate in on this trip (check each one)?

Activity	Count	Percent
Boat Fishing	454	33
Motorboating	205	15
Visiting Beach (swimming)	114	8
Picnicking / Family Gathering	84	6
Bank Fishing	80	6
Waterskiing / Tubing	69	5
Sightseeing	59	4
Wildlife Viewing	47	3
Jetski	43	3
Pier / Dock Fishing	41	3
Other	38	3
Canoe / Kayak	31	2
Tubing	19	1
Sailing	18	1
Tent / Vehicle Camping	18	1
Walking / Hiking	17	1
Cabin Rental	10	1

Activity	Count	Percent
Bicycling / Mountain Biking	9	1
Rafting	2	0
Scuba Diving / Snorkeling	2	0
Multi Day Float Trip	1	0
Hunting	1	0
Total	1362	100

Question 14: Information in “Other”

Other Activities above Include:	Count
Wakeboarding	4
Taking Boat out for Winter	9
Testing Boat / Boat Work	8
Reading / Relaxing	6
Playing with Dog	1
Camping on Water / In houseboat	2
Water Sports	1
Family Reunion	1
Duck / Goose Hunting	1
Vacation	1
Research	1
Paddle Boat / Row Boat	2
Sail Board	1
Total	38

Question 15: What was your primary activity today?

Primary Activity	Count	Percent
Boat Fishing	420	48
Motor Boating	115	13
Bank Fishing	66	8
Visiting A Beach (Swimming/Sunbathing)	61	7
Jet Skiing	33	4
Pier/Dock Fishing	29	3
Water Skiing/Tubing	27	3
Canoe/Kayak	19	2
Sailing	17	2
Work/Test/Prep Boat	15	2
Tubing	14	2
Picnicking/Family Gathering	13	2
Sightseeing	10	1
Tent/Vehicle Camping (CLSP)	6	1
Walking/Hiking	5	1
Relaxing at the Lake	4	0
Other	4	0
Hunting	2	0

Primary Activity	Count	Percent
Wakeboarding	2	0
Wildlife Viewing	2	0
Cabin Rental (CLSP)	1	0
Multi Day Trip	1	0
Total	866	100

Question 16: What type of boat did you use today?

	Count	Percent
N/A - Didn't Use	153	
Motorboat (<16 ft.)	169	24
Motorboat (16 - 40 ft)	367	53
Kayak/Canoe	31	4
Jetski	34	5
Pontoon	75	11
Sailboat	16	2
House Boat	2	<1
Row Boat	1	<1
Total less N/A	695	100

Question 17: How would you describe the conditions on the lake today in regard to the number of watercraft on the water where you primarily recreated?

	Weekday		Weekend		Total	
	Total	Percent	Total	Percent	Total	Percent
No Watercraft	29	5.5	5	1.7	34	4
Between No and Few	91	17.2	29	9.8	120	15
Few Watercraft	289	54.5	95	32.2	384	47
Between Few and Avg.	26	4.9	16	5.4	42	5
Avg. Watercraft	81	15.3	108	36.6	189	23
Between Avg. and too Many	5	0.9	22	7.5	27	3
Too Many Watercraft	8	1.5	19	6.4	27	3
Far to Many Watercraft	1	0.2	1	0.3	2	0
Total	530	100	295	100	825	100

Question 18: How would you describe the conditions on the lake today in regard to the amount of floating debris on the water where you primarily recreated?

	Count	Percent
No Debris	200	24
Between no Debris and Little	158	19
Little Debris	262	32
Between Little and Average	19	2
Average Debris	101	12
Between Average and too Much	17	2
Too Much Debris	56	7
Far to Much Debris	16	2
n/a	24	
Total less n/a	829	100

Question 19: Please choose a response that best describes how safe you felt on the water today?

	Total	Percent
Very Safe	436	52
Between Very Safe and Safe	21	3
Safe	343	41
Between Safe and Neither	10	1
Neither Safe nor Unsafe	10	1
Between neither and Unsafe	1	0
Unsafe	2	0
Very Unsafe	8	1
n/a	28	
Total less n/a	831	100

Question 20: If you answered unsafe or very unsafe, why did you not feel safe?

	Count
Choppy Water	2
Congested/Crowded Area	2
Lower Water	1
Wind	1
Operators under the influence	1

Question 21: Did you have any experiences on the water today that negatively affected your primary activity? If so, please describe.

Experience	Count
Trash / Debris	9
Boat / Motor Trouble	14
Fishing Related Problems	21
Hit Something in Water	5
Inconsiderate Boaters	12
Jetskis	15
Natural Causes	2
Personal Issue	10
Weather	15
Yes - No Reason	11
Other	4
None / Blank	748

Question 22: How would you describe the water level as it pertained to your recreation activities today?

Water Level	Total	Percent
Just Right	559	65
N/A (Didn't Matter)	202	23
Too Low	71	8
Too High	29	3
Total	861	100

Question 23: Overall how satisfied were you with your water based experience at Claytor Lake today?

How Satisfied?	Total	Percent
Very Satisfied	379	47
Between Very and Satisfied	49	6
Satisfied	308	38
Between Satisfied and Neutral	6	1
Neutral	46	6
Dissatisfied	13	2
Very Dissatisfied	6	1
n/a	1	
Total less n/a	807	100

Question 24: How would you describe conditions at this site today in regard to the number of people?

	Total	Percent
No Other People	57	6.9
Between no and few	116	14.0
Few People	348	41.9
Between few and avg.	38	4.6
Avg. People	240	28.9
Between avg. and too Many	15	1.8
Too Many People	13	1.6
Far too Many People	4	0.5
Total	831	100.0

Question 25: Please rate your level of satisfaction with the condition of the facilities that you used.

	Total	Percent
Very Satisfied	360	42.1
Between Very and Satisfied	37	4.3
Satisfied	342	40.0
Between Satisfied and Neutral	3	0.4
Neutral	51	6.0
Between Neutral and Dissatisfied	11	1.3
Dissatisfied	41	4.8
Between Dissatisfied and Very Dissatisfied	1	0.1
Very Dissatisfied	9	1.1
Total	855	100.0

Question 26: If you were dissatisfied or very dissatisfied, why were you dissatisfied?

Location	Why Dissatisfied	Total
Allisonia	Need Toilets	1
	Needs Dock/Pier	4
	Needs Toilets	1
	Needs Trash Cans	3
	Sedimentation	1
	Wing Dam	1
Claytor Lake State Park	Needs Dock/Pier	2
Dublin	Debris/Trash/Weeds	3
	Needs Dock/Pier Manteca	1
	Needs Ramp	1
	Needs Trash Cans	3
	Overhead Lines	1
	Restrooms	1
	Roads	1

Location	Why Dissatisfied	Total
Harry DeHaven Co Park	Debris/Trash/Weeds	5
	More Maintenance	6
	Need Toilets	1
Lowman's Ferry	Debris/Trash/Weeds	2
	More Maintenance	11
	Needs Dock/Pier	3
	Needs Ramp	2
	Personal Issues	2
	Ramp too steep	2
VDGIF Ramp Below Dam	Debris/Trash/Weeds	2
	More Maintenance	1
	Need Toilets	1
Total		62

Question 27: Please rate your level of satisfaction with the number and type of recreation facilities at Claytor Lake.

	Total	Percent
Very Satisfied	173	23
Between Very and Satisfied	38	5
Satisfied	416	54
Between Satisfied and Neutral	12	2
Neutral	86	11
Between Neutral and Dissatisfied	7	1
Dissatisfied	35	5
Very Dissatisfied	1	0
Total	768	100

Questions 28 and 29: If you were dissatisfied or very dissatisfied, tell me how your need for additional facilities could be better met and at what location(s) are these recreation facilities needed?

Recommendation	Location of Improvement
Additional Boat Ramps / Launches (17)	Lighthouse Bridge, upper end of lake, at public lands, Peak Creek, from DeHaven to Allisonia, between CLSP and Rockhouse, between Lowman's Ferry and Allisonia, Harry DeHaven Park, Lowman's Ferry
Additional Amenities / Activities (such as parks, bank fishing, camping, boat rental, shade, family areas, beaches) (13)	between Lowman's Ferry & Allisonia, across lake from marina, VDGIF ramp below dam, near Radford, Lowman's Ferry, Harry DeHaven
Additional Restaurants (8)	VDGIF ramp below dam, Lowman's Ferry, Anywhere, Main body of Lake out of Peak Creek, Harry DeHaven
Additional Marinas (gas stations, bait shops, and stores) (8)	Peak Creek, everywhere, mid-way lake, Harry DeHaven
Additional Docks/Landings (7)	CLSP, Dublin, Next to Dam, where ever
Upgrades Needed (7)	Lowman's Ferry below Dam access, Harry DeHaven Park, Peak Creek, Dublin
Reduce / Eliminate Fees (5)	everywhere, near Radford, CLSP
Additional debris and trash clean-up / trash cans (5)	near dam, Lowman's Ferry
Additional Restrooms (4)	VDGIF ramp below dam, general
Additional Access (4)	across CLSP, near dam, between bridge and Allisonia

Question 30: Please choose the response that best describes how safe you felt at this site today?

	Total	Percent
Very Safe	488	57
Safe	332	39
Between Very Safe and Safe	14	2
Unsafe	9	1
Neither Safe nor Unsafe	8	1
Between Safe and Neither	3	0
Total	854	100

Question 31: If you answered unsafe or very unsafe, why did you not feel safe?

Reasons for Feeling Unsafe	
Poor Dock	3
Vandalism/Harassment	3
Congestion	2
Need More Lighting	2
Degraded Boat Landing	1
Need Markers in Lake for Nighttime	1
Uneven / Too Steep Surface	2
Other	1

Question 32: How would you rate the scenery at this location?

	Total	Percent
Very Appealing	356	41
Appealing	321	37
Average	129	15
Between Appealing and Very Appealing	24	3
Between Avg. and Appealing	13	2
Unappealing	8	1
Between Unappealing and Avg.	7	1
Total	858	100

Question 33: What detracts from the scenic/aesthetic quality of this location?

	Count	Percent
Boats (number/type/speeds)	9	4
Docks/Ramp Need Repair/Maintenance	10	5
Homes/Trailers/Store deferred maintenance	9	4
Homes/Trailers/Store presence	43	21
Roads/Bridges/Highways	13	6
Transmission Lines	6	3
Trash/Debris (including natural debris)	89	43
Poor landscaping/maintenance	4	2
Portable Toilets	3	1
Poor Water Quality	6	3
Natural (buzzards, woods, cliffs, manflies)	5	2
Noise	2	1
Other (Campers/Campsites, People, Lack of Patrol, Signs, Barges)	6	3
Total	205	100

Question 34: What adds to the scenic/aesthetic quality of this location?

	Count	Percent
None (N/A)	240	
Mountains / Hills	100	16.9
Trees / Forest	90	15.2
Cliffs / Rocks / Bluffs	47	7.9
Recreation Facilities	46	7.8
Undeveloped / Quiet /Less People	38	6.4
Water	37	6.3
Houses	31	5.2
Natural Setting/Beauty	26	4.4
Cleanliness	22	3.7
Wildlife	21	3.5
View	18	3.0
Foliage / Nature	16	2.7
Lake / River	16	2.7
Gazebo	14	2.4
Other	11	1.9
Everything (all surroundings)	10	1.7
Lighthouse/ Lighthouse Bridge	10	1.7
Shoreline / Coves	10	1.7
Dam	6	1.0
Landscaping	6	1.0
Beach	5	0.8
People	5	0.8
Boats	4	0.7
Island	3	0.5
Total less N/A	592	100.0

Question 35: Now think of scenic areas around Claytor Lake. What are the top 3 attributes about those areas that make it scenic? (e.g., natural setting, no shoreline development, striking or rare natural features, etc.)

Top 6 Scenic Attributes:	
Cliffs / Bluffs	368
Mountains	263
Wildlife	195
Lake / Water	185
Homes	148
Trees / Forest / Woods	139

Question 36: How much money will your group spend on this trip today?

Expenditure Statistics	Food & Drink	Overnight Lodging	Camping	Boat Rental / Launch Fees	Bait & Tackle	Gasoline	Other	Total
Mean	16.3	3.7	2.5	1.7	4.1	28.5	0.9	57.7
Standard Error	1	1.1	0.6	0.4	0.4	1.1	0.2	2.8
Median	8	0	0	0	0	20	0	35
Mode	0	0	0	0	0	0	0	0
Standard Deviation	30.4	33	18.6	10.5	12.1	33.6	6.2	83.5
Count	866	866	866	865	866	865	861	864
Confidence Level (95%)	2	2.2	1.2	0.7	0.8	2.2	0.4	5.6

Question 37: What percentage of these expenditures were made in Pulaski County?

Expenses Made in Pulaski County	
Mean	59.7
Standard Error	1.6
Median	100
Mode	100
Standard Deviation	45.7
Count	865
Confidence Level (95.0%)	3

Question 38: How much more above what you've already spent, would you be willing to spend to recreate here?

What more would you spend?	
Mean	32.5
Standard Error	2.3
Median	15
Mode	0
Standard Deviation	65.5
Count	842
Confidence Level (95.0%)	4.4

Question 39: What is the zip code of your primary residence?

No summary table due to number of responses

Question 40:

Gender	Total	Percent
Blank	48	6
Female	128	15
Male	690	80
Total	866	100

Question 41:

Age	Total	Percent
15-19	13	2
20-24	31	4
25-34	122	14
35-44	202	23
45-54	209	24
55-59	97	11
60-64	73	8
65-74	89	10
75-84	8	1
85 years and older	3	0
Declined to answer	19	2
Total	866	100

Question 41:

Race	Total	Percent
African American	10	1
American Indian	2	0
Asian	2	0
Decline to Answer	16	2
Hispanic/Latino	2	0
Other	3	0
Pacific Islander	1	0
White	830	96
Total	866	100

Question 41:

Income	Total	Percent
13,000-19,999	38	6
20,00-39,999	163	25
40,000-59,999	168	25
60,000-79,999	109	17
80,000-90,000	49	7
90,000 - 99,000	2	0
90,000 - 99,999	1	0
100,000 and Over	72	11
90,000-99,000	1	0
Declined to answer	206	
Less than \$13,000	57	9
Total less declined	660	100