

Tax Service Partnerships

VITA Partnership (Change of Service)

The Commissioner of the Revenue's partnership with New River Community Action and their Volunteer Income Tax Assistance (VITA) program will be temporarily suspended for 2021 and 2022 due to the coronavirus pandemic and the uncertainty it creates.

Their VITA program offers free tax assistance for both Federal and State filing for those who qualify and live in the New River Valley. In 2020 the Commissioner of the Revenue Office was able to partner with New River Community Action in order to bring this free income tax service to the community directly from the Commissioner's office. Unfortunately, we do not have the staff or adequate office space needed to currently provide this service but hope to restore our partnership in the coming years. The good news is, the VITA program can still assist taxpayers. For more information about how to access your local VITA program, please call (540) 382-6187 or go to <https://newrivercommunityaction.org/income-tax-assistance/>.

The Commissioner's office will continue to assist in the preparation and filing of Virginia's individual income tax returns for community members at no charge throughout the year.

IRS Partnership

As a partner, the Internal Revenue Service (IRS) utilizes the Pulaski County Commissioner of the Revenue Office as a hub to disseminate informational material concerning a variety of timely issues of interest to taxpayers and the tax community such as:

- Navigating Taxpayer Issues or Concerns
- Tax Tips
- Protecting Your Identity
- Charity Fraud Awareness

A variety of IRS informational material can be accessed at our local office on 52 W. Main Street, Suite 200 in Pulaski, Virginia. If you have questions about how to obtain information on specific IRS topics please contact Deputy Commissioner, Terri Carter at (540) 980-7750.

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