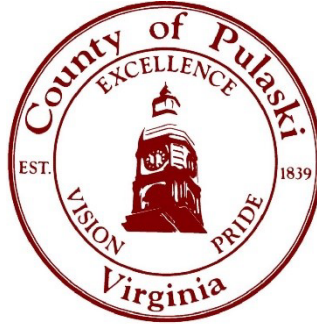


Engineering Department  
143 Third Street, NW, Suite 1  
Pulaski, Virginia 24301  
(540) 980-7710 Phone  
(540) 980-7717 Fax



Pulaski County  
In Virginia's New River Valley

October 7, 2024

Name  
Address  
Location, State Zip

Dear Property Owner:

You are receiving this letter as a property owner in an area affected by recent flooding from Hurricane Helene. I would like to start by saying I hope you and your loved ones are safe. As our community transitions from disaster response to disaster recovery, there are a few things that I would like to share with you to make the process move as smoothly as possible.

The Federal Emergency Management Agency (FEMA) manages the National Flood Insurance Program (NFIP), which is the primary resource for financial recovery of lost property during a flood event. If you have flood insurance through the NFIP, and had damage to your property, you can start your claim at the following website: <https://www.floodsmart.gov/how-do-i-start-my-flood-claim>.

In order for residents and businesses in our community to be eligible to purchase flood insurance through the NFIP, Pulaski County must identify a flood plain manager and adopt a floodplain ordinance. I am the designated floodplain manager for Pulaski County. If you have questions, please contact me at 540-980-7710 or via email at [jlinkous@pulaskicounty.org](mailto:jlinkous@pulaskicounty.org). Our floodplain ordinance is part of our Unified Development Ordinance (UDO) and can be found at the following location:

<https://www.pulaskicounty.org/documents/planning-zoning/ordinances/udo-2024.pdf>.

One aspect of the floodplain ordinance that will be important during the recovery effort is the issuance of a floodplain permit for all activities in the floodplain. This includes activities that may not require a building permit. Building permits are required by the Virginia Uniform Statewide Building Code. Requirements and exemptions for permitting can be found on the building department page of the Pulaski County website or by calling the building department at 540-980-7710. A copy of our floodplain permit application can be found online at the following location:

<https://www.pulaskicounty.org/documents/engineering/floodplain-development-permit-application.pdf>

The online version can be downloaded as a fillable form. I have also enclosed a copy of the floodplain permit for your convenience.

Information to complete the Floodplain Map Information section of the permit can be obtained at the FEMA Map Service Center <https://msc.fema.gov/portal/home>. You can either [download the entire Flood Insurance Rate Map \(FIRM\)](#) or [create a smaller map specific to your property](#) by entering your address in the search bar. You can zoom in to a closer view of your property and create a “FIRMette” by clicking on the “Dynamic Map” button, which is located above the interactive map. It looks like a magnifying glass on a piece of paper. The FIRMette generated on the interactive map will provide you with the Map Panel #, Map Panel Date, and tell you the Flood Zone in which your property is located, whether your property is in the floodway and base flood elevation of your property. All of this information is needed to complete the Floodplain Permit Application.

To identify your zoning district, setbacks and grandfathering clauses, please contact Markie Saunders, Director of Planning and Zoning, at 540-980-7710 or [msaunders@pulaskicounty.org](mailto:msaunders@pulaskicounty.org). You can access the Zoning Web Experience Page for all of the zoning information on your property at the following location:

<https://experience.arcgis.com/experience/2cc14a5ab65d4fffb2b5779953f0e587/?draft=true&org=PulaskiCounty>

I have also enclosed a copy of the notice of extended hours of operation and services being provided by our Public Service Authority (PSA) to assist with disposal of debris. If you need assistance with this process or have questions you can come to our County Administration Building located at 143 Third St. NW, Suite 1, Pulaski, VA 24301 or you can reach me at 540-980-7710 or via email at [jlinkous@pulaskicounty.org](mailto:jlinkous@pulaskicounty.org).

Sincerely,



Jared L. Linkous, P.E., C.F.M.  
County Engineer

enclosures

Permit No.  
\_\_\_\_\_

# Floodplain Development Permit Application

Date of Submittal  
\_\_\_\_\_



*This form is used for any development in a Special Flood Hazard Area as shown on the community's effective FEMA Flood Insurance Rate Map. Development is defined as any man-made change to improved or unimproved real estate, including but not limited to buildings or other structures, mining, dredging, filling, grading, paving, excavating or drilling operation or storage of equipment or materials. Applicant must obtain all other necessary federal, state or local permits before this permit can be issued.*

### Property Information

Property Address/Location		
Map	Lot	Subdivision

### Owner Information

Owner's Name	Phone #
Address	
Email	Mobile Phone #

### Contractor Information

Contractor Name	Phone #
Company Name	Fax #
Address	
Email	Mobile Phone #

### Floodplain Map Information

Map Panel #	Map Panel Date	Flood Zone	Floodway? Y N	Base Flood Elevation
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### Market Value Information

Market Value of Existing Structure \$	Estimated Cost of Improvements or Repairs \$
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Description of Development: \_\_\_\_\_

**Submittal Requirements:** Site Plan showing the location of all existing and proposed structures, water bodies, adjacent roads, lot dimensions, 100-year floodplain boundary, and floodway boundary, if applicable, and proposed development. If proposed development is a new structure or substantial improvement of an existing structure, a certified and completed FEMA Elevation Certificate that includes the proposed elevation of the structure's lowest floor (including basement) shall be submitted.

### Certification and Acknowledgement:

I certify that I am the owner or the authorized agent of the owner of the property upon which the work authorized by the permit sought will be performed. I further certify that the information given is true and correct to the best of my knowledge. All work will be performed in accordance with all applicable laws of the State of Virginia and the County of Pulaski.

Printed Name of Owner or Owner Representative \_\_\_\_\_ Date \_\_\_\_\_

Signature of Owner or Owner Representative \_\_\_\_\_ Date \_\_\_\_\_

Received By \_\_\_\_\_ Date \_\_\_\_\_

Application Approved By \_\_\_\_\_ Date \_\_\_\_\_

Reviewed By \_\_\_\_\_ Date \_\_\_\_\_

Application Denied By \_\_\_\_\_ Date \_\_\_\_\_

FOR IMMEDIATE RELEASE

September 30, 2024

Contact Information:

Erika Tolbert  
Tourism Director/ LEPC PIO  
Phone: 540-250-3218  
Email: [etolbert@pulaskicounty.org](mailto:etolbert@pulaskicounty.org)



**Pulaski County and Pulaski County Public Service Authority Announce Assistance for Homeowners Affected by Flooding from Hurricane Helene**

**PULASKI COUNTY, Va.** – Pulaski County and the Pulaski County Public Service Authority (PSA) are working together to provide assistance to homeowners impacted by the recent flooding caused by the remnants of Hurricane Helene. Beginning tomorrow, October 1, and continuing for three weeks, the PSA convenience centers at Bagging Plant Road and Mason Street will operate with extended hours to accommodate the disposal needs of affected residents.

In addition, roll-off containers will be placed near flood-affected areas in Allisonia, Delton, Parrott, and Belspring, and a PSA grapple boom truck will be dispatched to pick up storm debris along the New River in these communities.

Detailed information about the extended hours and debris disposal locations is as follows:

**PSA Convenience Centers Operating Hours (October 1–19, 2024):**

- **Dublin** – 5570 Utility Lane: 8:00 a.m. to 7:00 p.m., Monday-Saturday
- **Fairlawn** – 7791 Mason Street: 8:00 a.m. to 7:00 p.m., Monday-Saturday

**Roll-Off Containers:**

- **Allisonia** – Containers will be placed at Odell Park and Allisonia Boat Launch.
- **Delton** – Containers will be placed at the Clarks Ferry Road/Shulls Lane intersection and the Clarks Ferry Road/Ledge Rock Road intersection.
- **Parrott** – Containers will be placed at or near the Parrott River Road/Parrott Mountain Road intersection.
- **Belspring** – Containers will be placed near the trestle on Depot Road.

**Grapple Boom Truck Schedule:**

The grapple boom truck will operate on the following dates for properties along the New River:

- **Allisonia** – October 1, 8, and 15
- **Delton** – October 2, 9, and 16
- **Parrott and Belspring** – October 3, 10, and 17

Residents are reminded that all items for grapple boom pickup must be placed near the roadside and should not be placed under power lines or low tree limbs.

For more information, please contact the Pulaski County Public Service Authority at (540) 674-8720 or visit [www.pulaskicounty.org](http://www.pulaskicounty.org).

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