

Community Paramedic Pulaski County Public Safety

Department: Public Safety

Reports to: Assistant Director

Supervision Exercised: None

Supervision Received: Work is performed with minimal instruction and supervision. Employee will undergo a six-month orientation period and will be evaluated at the end of the six-month term. Employee will be evaluated annually thereafter.

Classification (FLSA): Non- exempt, Full Time

Safety Sensitive Position Per VA Code 2.2.1201.1 – Fingerprinting Required

Drug & Alcohol Testing, Background Screening & Driving Record Required

Work Hours: Normally 40 hours Monday through Friday, and 24-hour shifts, holidays and weekends as scheduled.

ESSENTIAL FUNCTIONS: The Community Paramedic performs community medical outreach to the residents located in Pulaski County, VA. This medical provider will assist in conducting in-home safety checks, education on community resources available, assist with community wellness and social clinics, and EMS call-reduction strategies all with identified “at risk” citizens.

JOB REQUIREMENTS: To perform this job successfully, an individual must be able to perform each essential function satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable an individual with disabilities to perform the essential functions.

RESPONSIBILITIES:

- Assist in conducting community wellness checks.
- Will maintain a network of community partners for needed resources.
- Offer EMS operational education to skilled nursing, assisted living and caretaking facilities.
- Conducting home safety inspections/checks.
- Compose and maintain program field referrals and reports.
- Provide/ assist with health education to the public as needed.
- Assist patients with the use and troubleshooting of their of medical equipment.
- Look to assist EMS “Super-Utilizers” with needed resources to mitigate EMS call-reduction

ADA REQUIREMENTS: Emergency Medical Services is both a physically and emotionally demanding field. Staff members, who cannot physically or emotionally perform the tasks required, must be relieved from duty, either voluntarily or involuntarily. See VaOEMS TR-14A/TR-14B for minimum function job descriptions. Working conditions include:

- Duties are performed in mixture of field and office/administrative settings.
- Normal work environment includes work duties out-of-doors in all types of extreme weather and temperature conditions.

- Appropriate protective measures are required for all procedures or other job-related tasks that involve an inherent potential for mucous membrane or skin contact to blood, body fluids, or tissue, or a potential for spills or splashes of them.
- Hepatitis B Vaccination is strongly recommended.
- Potential exposure to hazardous materials and situations.
- Lifting and positioning of patients is required.
- Must operate and travel in emergency services vehicles under both emergency and non-emergency conditions.

KNOWLEDGE, SKILLS, AND ABILITIES:

- Ability to work independently with limited supervision while maintaining a high degree of accuracy.
- Thorough knowledge of the proper operation of the local EMS system and protocols
- A strong work ethic and the ability to motivate others.
- Ability to establish and maintain satisfactory working relationships with other staff members, hospitals, community partners, and the general public.
- Ability to establish processes and adapt to an ever-changing work environment.
- Skills as a competent ALS provider and patient advocate.
- A positive customer service mentality
- Ability to offer support to other team members in an honest, respectful, and professional manner.
- Ability to follow up on projects and complete required paperwork as necessary.
- Ability to handle sensitive information correctly and privately.
- Ability to operate emergency vehicles and maintains a good driving record per policy.
- Exhibits strong interpersonal and communication skills.
- Must be a positive role model for other staff members.
- Maintains a positive image for the department.

EDUCATION AND EXPERIENCE:

- High School Diploma or equivalent is required
- An Associate's Degree in a relevant field is preferred
- Current National Registry and Virginia Paramedic certifications
- Related experience including a minimum of 2 years as a paramedic
- Prior Experience as a Community Paramedic preferred
- Verified Training in a vetted Community Paramedicine Program (collegiate or another national auxiliary CPM program) preferred
- Certification as an IBSC (International Board of Specialty Certification) Community Paramedic preferred
- Able to maintain clearance to practice in the department as an EMS Field Staff Member - Paramedic

PROFESSIONALISM AND CONFIDENTIALITY:

- Understands and consistently implements all County policies and procedures
- Maintains confidentiality with all vendors and employee transactions and activities
- Shares knowledge and assists other staff with day to day activities to promote effective teamwork to accomplish the goals of the County

