

At a Public Hearing on the Proposed 8% Increase of Water, Sewer and Refuse Rates of the Public Service Authority Board of Directors held on Tuesday, May 5, 2026, at 5:30 p.m. in the Board Room, Pulaski County Administration Building, 143 Third Street, N.W., in the Town of Pulaski, Virginia, the following Board members were present: Mr. Dennis Setliff; Mrs. Nancy Burchett, Chair; Mrs. Ashley Coake, Vice Chair and Mr. Alan Graybeal. Absent: Mr. Hale.

Staff members present included: Jonathan Sweet, County Administrator; Josh Tolbert, Deputy Director; Justin Martin, Finance Director and Ashley Edmonds, Clerk to the Board.

1. Welcome and Call to Order

Mrs. Burchett called the meeting to order at 5:30 p.m., confirmed a quorum with four (4) Board of Directors in attendance (Absent: Mr. Hale) and explained the purpose of the public hearing.

2. Public Hearing

A. Public Hearing on A Proposed 8% Increase on Water, Sewer and Refuse Rates

Mrs. Burchett opened the Public Hearing on A Proposed 8% Increase on Water, Sewer and Refuse Rates.

Deborah Denmon, 4000 Brookmont Road, Pulaski, spoke in opposition of a proposed 8% increase in rates. She advised that she was barely scraping by due to increases in the cost of everything. She advised there has not been an improvement in service or water quality and that refuse rates had gone from \$9 in 2011 to \$25 in 2026.

Heather Whitlock, 5731 Ridgewood Place, Pulaski, asked the Board to reconsider the proposed increases as she is a single parent making painful decisions during scary economic times. She reminded the Board that water is a necessity and asked for balance and implementation of in phases to make things easier for customers.

Mrs. Burchett closed the Public Hearing and expressed the Board's appreciation for the comments presented.

3. Adjournment

A. Adjournment

On a motion by Mr. Graybeal, second by Mrs. Coake and carried, the Board adjourned their May 5, 2026, Public Hearing on A Proposed 8% Increase of Water, Sewer and Refuse Rates.

Voting Yes: Mr. Setliff, Mrs. Burchett, Mrs. Coake, Mr. Graybeal

Voting No: None.

Absent: Mr. Hale.

The monthly meeting of the Public Service Authority Board of Directors will be held on Tuesday, May 12, 2026, at 9 a.m. in the Board Room, Pulaski County Administration Building, 143 Third Street, N.W., in the Town of Pulaski, Virginia.

Nancy M. Burchett, Chair

Dennis L. Setliff, Secretary